

## Overview

To meet policy requirements and support the new complimentary Vision Track 4G connected cameras we ask that Policyholders complete a bespoke training programme at their operating base which covers:

- Capabilities of cameras and video tracking portal including the set up and scheduling of driver behaviour reports
- Proactive claims management
- Sharing of Fleet Risk Management Best Practice

## Capabilities of the Cameras & Tracking Portal

Training will be provided to cover the

- Functionality of the new forward facing cameras
- Operation of the connected Autonomise video tracking portal including Event alerts and driver behaviour reports
- Importance of the Panic Button

The Risk Consultant will explain how to get the best from the new system to help future claims defence, cost mitigation and the proactive management of driver behaviours.

## Proactive Claims Management

This includes the importance of reporting all incidents to Aviva within 24 hours and the positive impact this can have on claims costs.

Guidance is given on the key data and evidence that should be collected at the scene and the potential impact of late reporting.

## Sharing of Fleet Risk Management Best Practice

The final element of the training session will provide tips and hints of fleet risk management best practice to include information about:

- Licence Checking
- Health Screening
- Mobile Phone usage
- Maintenance
- Driver Training
- Driver Handbook

## Training Benefits

- Early proactive claims reporting can reduce third party claims costs by 35-50%
- Automatic triggers of Camera system by shock G force events or by drivers pressing the Panic Button
- Setting up key reports to identify areas of greatest risk
- How to extract footage and avoid losing it



## After Training

- Policyholders will receive a copy of the training programme report.
- Q Underwriting & Aviva are advised training has been completed